

“DESIGNING & MANUFACTURING
BESPOKE RISE & RECLINE FURNITURE
SINCE THE LAST CENTURY”

OUR COMMITMENT TO SERVICE.

As a company, we feel that we have a responsibility to provide prompt, attentive, excellent customer service to all our external clients, the service level that Recliners is seeking to achieve needs to be viewed as the industry’s leader in customer service through our...

STAR SYSTEM:

SEAMLESS

Ability to perform what is requested/expected with little or no errors.

TRUSTWORTHY

Ability to do and provide what is promised, accurately and in the agreed timeline.

ATTENTIVE

To show interest, respect to someone else’s needs. To pro actively take the initiative to communicate and solve problems.

RESOURCEFUL

Ability to deal with issues effectively and promptly. Willingness to pro actively offer solutions.

THANK YOU FOR YOUR PURCHASE.

We are sure your new furniture will give you many years of comfort and satisfaction and we would like to take this opportunity in thanking you for purchasing from Recliners.

Please keep this booklet safe as proof of guarantees.


JOHN DAVIES
MANAGING DIRECTOR

WARRANTY

All our chairs come with a standard 2 to 5 year warranty. Recliners will repair/replace at our discretion to the original purchaser, any of the following parts that are found upon inspection to be defective in material and/or workmanship:

- * Mechanism.
- *Actuator/Controls.
- *Wood frame.
- *Foam/Fibres.

This warranty is for parts only and will only include transportation from the original delivery address.

The warranty excludes:

- * Fabric damage resulting from misuse.
- * Unauthorised repairs or modifications.
- * Abuse, negligence & accidents.
- * Damage caused by carrier during transit/delivery.
- * Mishandling, any special indirect, incidental and/or consequential damages.

YOU SHOULD NEVER ATTEMPT TO OPEN ANY ELECTRICAL COMPONENT OR DISMANTLE THE CHAIR IN ANY WAY AS THIS WILL DEEM YOUR WARRANTY INVALID.

ASSISTANCE FROM YOUR ORIGINAL STOCKIST WILL ENSURE THAT THE REPAIR TO THE CHAIR IS COMPLETED IN A SAFE MANNER PREVENTING INJURY/RISK TO YOU/OTHERS.

WARRANTY CLAIMS REQUIRE:

- * Serial Number.
- * Date of Purchase.
- * Invoice Number.

Recommended Stockist:



Suite Options Ltd T/A Recliners, Old Griffin Field, Windsor Street, Pentre, Rhondda Cynon Taff, South Wales, CF41 7JJ
Telephone: +44 (0) 1443 431 000 Fax: +44 (0) 1443 440 923 Email: info@reclinersltd.co.uk
Company Number: 4773929 VAT Number: 771489591

www.recliners.org.uk



YOUR USER GUIDE

DESIGN * CRAFT * QUALITY

FREQUENTLY ASKED QUESTIONS.

Q WHY IS MY CHAIR RUNNING SLOWLY?

A. The probable cause could be that the ELS (emergency lowering system) has kicked in due to a power surge/disconnection.

The ELS system will only function for 1 full cycle after each power surge/disconnection.

To re-set the ELS you will need to switch off at the mains and replace the 2 x 9v batteries. You will find the box to replace the batteries by lifting up the skirt on the back of the chair. Pop out the batteries and re-connect the new ones.

* REMEMBER TO SWITCH CHAIR BACK ON AT THE MAINS BEFORE TRYING TO OPERATE*

Q MY HANDSET IS NOT RESPONDING TO MY COMMANDS?

A. Check all cables and connections to ensure nothing has been trapped or dislodged.

Q WHAT DOES IT MEAN IF MY ELECTRIC CHAIR FEELS LOPSIDED OR SLANTED?

A. It usually means that your chair is not down far enough to the ground so that the castors are touching the floor, this will re-stable the chair correctly.

UPHOLSTERY CARE

Fabric life can be extended with simple care. Cushions should be turned (if loose seat fitted) regularly to even out wear. We recommend the furniture be vacuumed regularly using a soft brush for specific use on furniture.

All upholstery fabrics (especially velvet & chenille) are subject to pile pressure and creasing to some degree. This is a natural characteristic and does not in anyway detract from the durability of the fabric. This is not a fabric fault nor will it detract from wearing properties of the material.

Permanent marking may occur if upholstery velvets come into direct sunlight or direct heat, for instance, leaning a chair against a radiator or placing a hot water bottle directly on the pile may permanently damage it.

To remove staining/spillages action must be taken immediately. For wet stains use an absorbent kitchen towel or clean cloth. Scrape off solids gently making sure not to rub against the grain. Clean area of staining carefully with ordinary household mild detergent and water, using a gentle circular motion, then rinse with lukewarm water. Allow to dry completely before touching.

GUARANTEES.

- * Our electrically operated chairs (motor, frame and action) is covered by a 2-5Year Guarantee.
- * Our manual chairs (the mechanism) is covered by a 2 Year Guarantee.
- * All upholstery carries a 1 Year Guarantee.

However, if a problem occurs with the mechanism/motor through miss use, such as the chair being too close to a wall or another piece of furniture when being reclined, then this guarantee would be void.

Important Notice

Please ensure all recliner chairs have plenty of clearance from walls.

SAFETY NOTICE

All recliner chairs contain moving parts. Users should exercise reasonable care to ensure the safety of themselves and others.

Positioning:

Do not place too close to a wall, heat source or other objects that maybe contacted when in operation. Position on a flat, level surface.

Moving:

Only move when in the rest “closed” position. Ensure all brakes are released. Only move on a flat, level surface.

Operation of Manual Chair

To Recline the chair: Be well seated, steadily push down and forwards on the arms and at the same time lean back slowly whilst reclining in the chair. To close the chair steadily pull backwards on the arms and at the same time sit up whilst bringing the chair back upright. Ensure the reclining action underneath the footrest remains clear from body parts, animal or objects to prevent trapping when in operation.

Do Not:

Sit on the arms or footrest, push into or over a raised threshold.

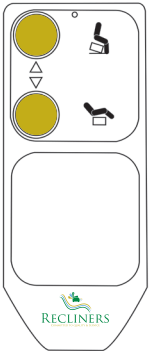
HANDSET CONTROLS.

TOP BUTTON:

Raises chair to standing position and also lowers footboard.

BOTTOM BUTTON:

Lowers and reclines the chair.

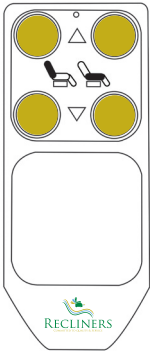


TOP BUTTON:

Raises back of chair to seating position.

BOTTOM BUTTON:

Reclines back of chair to lying position.



TOP BUTTON:

Closes footboard & rises chair.

BOTTOM BUTTON:

Lowers chair & rises footboard.

INSTALLATION & IMPORTANT SAFETY INFORMATION

- Position the back onto the brackets (using a slight downward pressure) and refit velcro back. Depending on the mechanism you may find a small lever attached to the bracket, which should be pulled towards you to lock the back into position.

- If you need to remove the back, release the locking bars or clips (model dependant) and pull back upwards.

- When moving or handling the chair DO NOT use the backrest, use the base only. Using the backrest may cause damage to the internal framework of the chair.

- Before operating the mechanism, always ensure that there is nothing to obstruct the free movement of the chair. In particular, ensure that no children or animals could be trapped in the front of the recliner or under the chair when it is closing.

- Do Not allow children to play on or around the chair. Warn visitors with children about the dangers of them playing on or around the chair. In order to prevent unauthorised use, we recommend that the plug is removed from the wall socket when the chair is not in use.

- Ensure that no surplus wire is trapped inside the chair mechanism before operating the action.

- When the connection lead from the chair is plugged into the wall socket avoid knocking into the cable, tripping over the cable or running over the cable with castors.

- To avoid the possibility of damage, always ensure that the plug is removed from the wall socket before relocating the chair.

- This is a heavy product, any relocation should be conducted by 2 people.

- The chair should be located on a level and firm surface.

- Do Not handle any of the electrical parts, with the exception of the hand control unit, without first switching off the power supply at the wall socket.

- When replacing the fuse in the plug always ensure that a standard 5 amp fuse is fitted.

- Do Not allow children to sit or jump on the footrest when it is extended as this will put undue strain on the motor.

- When changing batteries ensure that the power supply is disconnected. For all other maintenance procedures contact your supplier.

- The transformer should be placed flat on the floor, away from the chair (Do Not place under the chair)